



Thompson-Nicola Regional District

Disposal Information – Cache Creek and Surrounding Area **Fridges, Freezers & Spoiled Food**

If you experienced prolonged power outage, your fridge and freezer may contain spoiled food. See below for disposal information:

If you deem it SAFE to open your fridge/freezer:

- **Double bag** spoiled food and dispose of as regular garbage
- **Keep** and continue to use your appliance

If you deem it UNSAFE to open your fridge/freezer:

- **Seal** the doors shut with duct tape
- **Label** the appliance “contaminated” in large letters
- **Move** appliance to curb/roadside for pick-up

The TNRD will arrange pick-up of contaminated fridges and freezers from evacuated areas free of charge for a limited time. Fridges and freezers at the curb/roadside will be picked from the homes in Cache Creek beginning 9am on Monday, July 24th.

If you live outside of Cache Creek, please contact the TNRD Emergency Operations Center at **(250)377-7188** to arrange pick-up. Conversely, contaminated fridges/freezers may be disposed of at TNRD waste transfer stations free of charge for a limited time.

If you do not need to dispose of your appliance, double bag spoiled food and dispose of as regular garbage. Disposal fees for spoiled food due to wildfire evacuations will be waived at TNRD waste transfer stations for a limited time.

Cache Creek Transfer Station
882 Campbell Hill Drive West
Open: Wednesday to Sunday, 10am to 6pm
Closed: Monday & Tuesday

Please refer to attached Insurance Bureau of Canada info sheet for more information specific to fridges/freezers and check with your home insurance company to determine your policy coverage details.

Important Note: If your home or other structures was damaged by fire, be aware that burnt buildings and residual ash may contain hazardous materials. Burnt buildings and ash are subject to special disposal regulations, contact the TNRD for more information about disposal of burnt buildings.

Can I keep my fridge and freezer?

Yes, you can keep your fridge and freezer, and continue to use it if it's safe to do so. Some fridges and freezers may have sustained damage as a result of the prolonged power outage and the resulting food spoilage. However, some may be ok. **Check with your insurance representative if you have questions.**

If you need to dispose of your damaged fridge or freezer and you have homeowner's or tenant's insurance, start by following these two simple rules:

- ❑ **Call your insurer** before disposing of your fridge or freezer to notify them and to check your coverage.
- ❑ If you need assistance disposing of your fridge or freezer, check with your insurance representative. They may be able to recommend a service provider to assist you. Ensure that the appliance is removed carefully to avoid causing damage to your floor.



Here's what you need to know about your insurance coverage:

- ❑ Your refrigerator, freezer and their contents may be covered for damage related to food spoilage caused by an accidental power interruption. Typically, in this situation, your freezer and its contents are insured for a specified amount. Check your policy.
- ❑ Before disposing of food from your freezer, make a list and take photos of the contents for insurance purposes.
- ❑ If you suspect your fridge or freezer is contaminated by food spoilage or other damage, speak to your insurer before discarding the appliance.
- ❑ If your insurer agrees that the refrigerator or freezer must be replaced, the cost of de-gassing and disposing of the appliance is typically covered under the debris-removal portion of your policy.

More insurance questions?

Call your insurance representative, visit ibc.ca/bc or contact IBC at **1-844-2ask-IBC** (1-844-227-5422) or AskIBCWest@ibc.ca
[@insurancebureau](https://www.instagram.com/insurancebureau)

